

HALTON HILLS PUBLIC LIBRARY

Imagination | Innovation | Opportunity



2019 ANNUAL REPORT

Discover something exciting at hhpl.on.ca

2019 In Numbers

A message from our Chair and Chief Librarian

The Halton Hills Public Library continues to be a hub for information and all aspects of connection. Upon entering our virtual or physical doors you'll discover that we bridge the digital divide through immersive creative spaces for productivity, areas that entertain and engage, tech that challenges and delights, quiet corners to read and dream, tables to play and imagine, and rooms to connect and educate.



Tamara Smith-Miksic
Board Chair

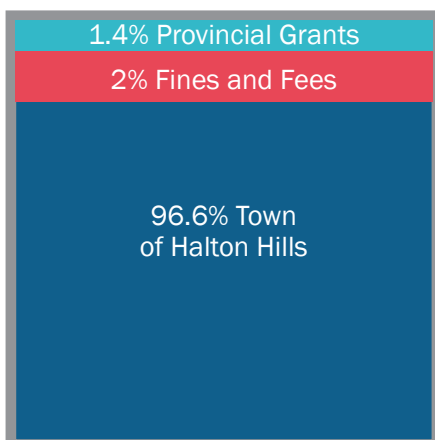
HHPL is a vital community asset for individuals and groups who require essential services and unique programming that engage the entire family. In 2019 patrons were entertained with various high-quality programming for adults, teens, children and babies. This included new and unique programming like StoryWalks, Kids Great Minds technology-based programs, Girls Who Code, FanFest, Escape Rooms, morning Lecture Series lectures, Genealogy Circle, 3D Printing, Drag Storytime, Playaway Launchpads and Wonderbook collections, and essential community partner programs, to name a few. Beyond our doors, we partnered with community groups and attended events like the Saturday morning Farmer's Market, Acton's Leathertown Festival, Extencicare Halton Hills, youth drop-in centres, career centres, and many more. Please continue to watch for more exciting and ground-breaking offerings that will be sure to delight this wonderful community we call home.

2019 was an incredible year with new and innovative programs for our community, offered through solid partnerships and creative planning. This was evident in the sheer volume of visitors through our doors and those who visited us online. As promised, we continued to deliver exciting, leading-edge programming and a wide variety of resources for all families in our community. I'm very proud of the entire HHPL team who continued to deliver outstanding customer service and support through programs and services, resources, and online initiatives. We have further extended the Library's reach beyond its branches, and deeper into the community to assist those who may not be able to come to us. We also asked you, our patrons, to evaluate our program offerings, and we thank you for your positive and honest evaluations. Our continued goal is to deliver the very best programming and services to you, as the public library landscape evolves and changes. Stop by to experience what your library has to offer, including the millions of online books, ebooks, audiobooks, movies, music and activities that await. Your HHPL library card gives you FREE access to all of these resources 24 hours a day; that's the power of your Library card. You can visit us at HHPL.on.ca to see all that we offer, and I'm positive you'll be amazed, surprised and even a little excited. Libraries are for everyone, so come and experience the open, inclusive and diverse culture that is your local library!

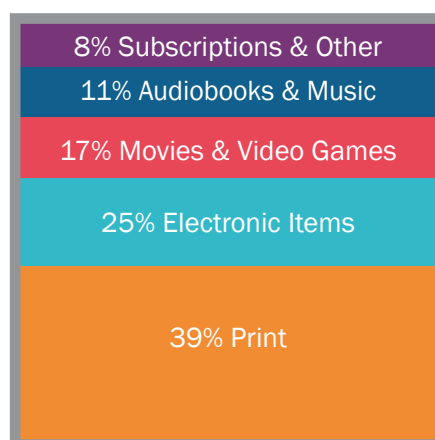


Geoff Cannon
Chief Librarian

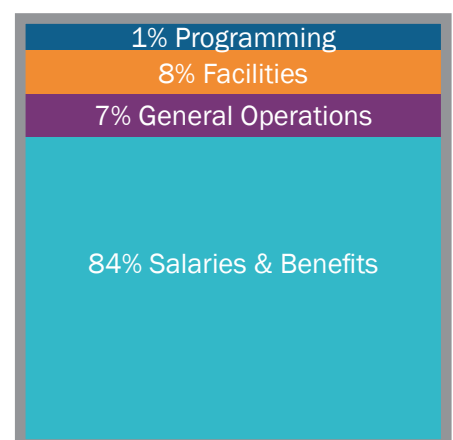
2019 Financials



Where the money comes from



Collection Expenditures



Where the money goes

2019 Strategic Outcomes



261,337

Visitors to the Library

509,644
Website Visits
in 2019

524,947
Items Borrowed
(including eResources)

18,782
Active Card
Holders

Exciting 2019 Programs



Kids Great Minds and
Drag Storytime



Girls Who Code and
3D Printing



Morning Lecture Series Lectures
and Family Escape Rooms

Looking Ahead

With the public library landscape evolving and changing at a rapid pace, Halton Hills Public Library is committed to providing the community with leading-edge digital technology, superior educational literacy, engaging life-long learning, diverse cultural experiences, millions of online and virtual opportunities, and high-quality programs and services inside each of our branches. For 2020/2021 HHPL will continue to offer these superior, customer-focused experiences and services to engage, thrill and delight our patrons, both online and in branch. Innovation is at the core of what we do, and HHPL continually seeks new ways of delivering services, offering programs, educating the community, reaching minorities, inspiring youth and appealing to diverse cultures. Libraries are for everyone and we strive to include each and every person in our community by listening to and acknowledging all the voices. As always, we strive to encourage engagement with our community, and to provide a barrier-free approach which is especially important for isolated and vulnerable residents who require access to social, educational and cultural resources. This approach delivers fine-free borrowing for babies, children and teens, and encourages these segments of our population to borrow as frequently as necessary. Be sure to check our online calendar, physical and virtual collections/resources, and our social media channels often for the latest and greatest that your local Library has to offer.

Our Partners

- Friends of the Halton Hills Public Library
 - Canadian Federation of University Women Georgetown (CFUW)
 - The Town of Halton Hills
 - Esquesing Historical Society
 - Georgetown Horticultural Society
 - Ontario Genealogical Society, Halton-Peel
 - Heritage Acton
 - The Adult Learning Centre
 - Halton Housing Help
 - Halton Community Legal Services
 - STRIDE - Employment Peer Mentor Services
 - Centre for Skills and Development
 - Halton Healthcare
 - Therapeutic Paws of Canada
 - VPI Working Solutions
 - Halton Small Business Centres
 - Positive Space Network
 - Volunteer Halton
 - St. John Ambulance
- and many more.

Vision

Your path to worlds of imagination, innovation and opportunity.

Mission

To engage the residents of Halton Hills in exploring ideas, expressing creativity, and making connections.

Values

Stellar Service, Intellectual Freedom, Innovation, Partnership, Building Community, Staff Development.

Management Team

Geoff Cannon	Chief Librarian
Douglas Davey	Manager of Children's and Youth Services
Clare Hanman	Manager of Content and Technologies
Beverley King	Manager of Community and Adult Services
Mary Land	Manager of Branch Operations

Library Board

Tamara Smith-Miksic	Chair
Lisa Caissie	Vice-Chair

Members:

Councillor Ted Brown, Betsy Cosper, Larry Hawes, Matt Kindbom, Councillor Ann Lawlor, Keith Medenblik, Joanna Meler, James Schumacker and Marilyn Willis.

Location

Acton Branch

17 River Street, Acton ON, L7J 1C2

Georgetown Branch

9 Church Street, Georgetown ON, L7G 2A3